



# Constituent Services

Office of

Congresswoman Alma Adams, Ph.D.

NC-12



How can we help you?



Dealing with Federal agencies can be confusing, frustrating and overwhelming. The Office of Congresswoman Adams can assist constituents of NC12 by:

- Requesting information or a status report regarding a claim or a filed complaint from a federal agency on a constituent's behalf.
- Intervening on a constituent's behalf to help insure administrative processes are followed.



- Helping to obtain military records

- Tracking a misdirected benefits payment

- Helping to ensure that every possible remedy is considered.

- Urging consideration of a matter based on the merits of the case.



We often provide assistance in the following areas:

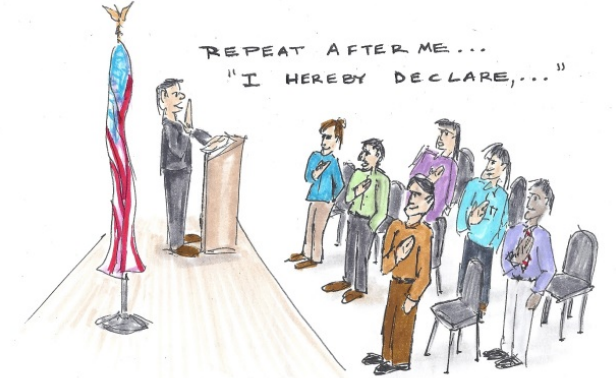
Social Security Disability (SSDI), Supplemental Security Income (SSI), Medicare, Medicaid, and federal pension concerns



VA claims and military service issues



# Immigration, asylum and citizenship issues



## IRS problems and other federal tax concerns



## Federal student loan issues








Passport and State Department inquiries

Mail delivery and  
service problems



Federal workman's compensation,  
EEOC, federal pension & Americans  
with Disabilities Act inquiries

We can request that an agency expedite your  
case if you meet the agency's expedite criteria



What we  
cannot do.....

- Influence an agency to make a favorable decision
- Intervene in matters that are, have been or may be before a court of law
- Intervene in local or state government matters



# Other Constituent Services:



Our office informs non-profit organizations of federal funding sources.

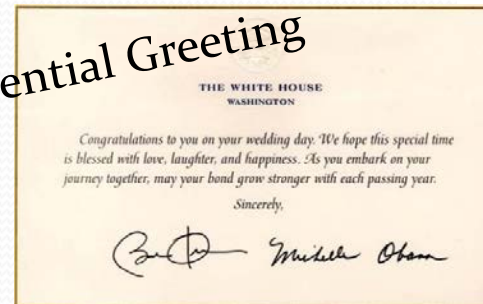
Each year the Congresswoman nominates qualified high school seniors from NC12 for appointment to the U.S. Military, Naval, Air Force and Merchant Marines Academies.



U. S. flags can be obtained through our office at prices ranging from \$9.25 to \$110.00



## Presidential Greeting



Our office can assist you in obtaining a greeting from the President for an 80<sup>th</sup> or higher birthday, for babies within a year of the birth date, for a 50<sup>th</sup> or higher wedding anniversary, for recognition of an Eagle Scout or Girl Scout Gold Award or for a retirement greeting for 20 years of service or longer .




If you are planning a visit to Washington, DC , our office can assist you with obtaining tickets for tours of the White House, the Capitol, the Bureau of Printing and Engraving and the FBI building

College students who reside or attend schools in NC12 may apply for internships in the Charlotte or Washington offices.



Each spring, our office sponsors a high school visual art competition to recognize and encourage artistic talent in the nation. The winning artwork is displayed along with winning entries from across the nation in the Cannon Tunnel





What you  
should do....

For assistance with an issue involving a  
Federal agency: send an email via  
Congresswoman Adams' website at:  
<https://adamsforms.house.gov/contact/>

Call, our Charlotte District office at **704-344-9950** and ask to  
speak to a Constituent Services Representative or send a letter  
addressed to:

The Office of Congresswoman Alma Adams  
801 E. Morehead Street, Suite 150  
Charlotte, NC 28202

For more information about other services go to  
[adams.house.gov](https://adams.house.gov) or you may call one of the offices.



# Office Locations

Washington, DC

2436 Rayburn House Office Building

Washington, DC 20515-3312

Phone: 202-225-1510

Fax: 202-225-1512

Hours: 9:00 AM-6:00 PM Monday-Friday

Charlotte, NC

801 E. Morehead Street, Suite 150

Charlotte, NC 28202

Phone: 704-344-9950

Fax: 704-344-9971

Hours: 9:00 AM-6:00 PM Monday-Friday

## **We stand ready to assist you!**



**Adams.House.gov**